

Frequently Asked Questions

(1) HOW CAN I PURCHASE A GIFT CARD?

Botanist gift cards can be purchased online at: www.buyatab.com/custom/fairmont/
As Botanist is located within Fairmont Pacific Rim, the gift card will be a Fairmont gift card, that can be used in all Fairmont Hotels & Resorts.

(2) MAY I MAKE A PURCHASE FOR MY FRIEND'S RESERVATION AT BOTANIST?

We are happy to pass on your sentiments! Please provide at least two days' notice prior to the reservation for these arrangements, and a member of our team will contact you to safely obtain your credit card information for the payment.

(3) CAN YOU ACCOMMODATE ALLERGIES?

Yes! We can accommodate food allergies and sensitivities. Due to the nature of our menu, we are unable to substitute menu items. Please provide details on any food allergies or sensitivities at the time of booking.

(4) ARE THERE AUDIO/VISUAL CAPABILITIES?

While Botanist does not have audio/visual capabilities, there are several meeting spaces located inside Fairmont Pacific Rim that can accommodate these requests. Please email rfp-vpr@fairmont.com for further information.

(5) CAN | MAKE A BAR RESERVATION?

Seating at Botanist Bar is on a first come, first serve basis.

(6) WHAT ARE YOUR PRIVATE DINING OPTIONS?

We have an enclosed <u>Private Dining Room</u> that seats up to 14 guests. We can accommodate larger groups in our <u>Garden</u>, which seats a maximum of 18 guests in a glass-walled space filled with more than 50 types of plant species. If you are interested in securing the space for groups of more than 18 guests, we can also make the entire <u>restaurant</u> available for a full buyout.

For large party reservations, please connect with our Food & Beverage team at info@botanistrestaurant.com.

(7) CAN I BRING DECORATIONS?

We are unable to permit balloons or other decorations in the restaurant.

(8) CAN I BRING MY OWN WINE?

Yes! We have a corkage allowance fee of \$65 for a maximum of one 750ml bottle per reservation that is not already offered on our wine list.

(9) CAN I BRING MY OWN DESSERTS?

While outside desserts are not permitted at the restaurant, our talented pastry chef Kate Siegel has created a rotating selection of sweet treats to complete the dining experience. Please let us know during the time of booking if you are celebrating a birthday or anniversary.