

Food & Beverage Effective Date: 1/11/2023

THE RITZ - CARLTON

Cancellation/No show Policy BLT STEAK

Policy /Procedure Details

Thank you for choosing BLT STEAK Restaurant for your dining experience. To ensure the best possible service and to accommodate large parties, we have established the following cancellation policy for groups of 9 guests (adults) or more:

•Credit Card Authorization: To secure your reservation, we require a credit card authorization of \$50 per person in your party through Sertifi eAuthorize. This authorization will not result in an actual charge to your card unless the reservation is canceled within 24 hours of the scheduled reservation time or if it results in a "no-show."

•Cancellation Fee & No-Show Fee: If you need to cancel your reservation, we kindly ask that you do so at least 24 hours before your scheduled reservation time. Failure to cancel within this time frame will result in a "Cancellation Fee" of \$50 per person in your party.

•Cancellation and Modification Process: To cancel or modify your reservation, please contact us at least 24 hours in advance of your scheduled reservation time.

You can reach us at +1 649-332-0203 or via email at Turks And Caicos BLT Steak Reservations RC (rc.plsrt.bltsteakreservations.tci@ritzcarlton.com). We appreciate your understanding and cooperation with our cancellation policy.

By making a reservation with us, you acknowledge and agree to these terms and conditions. Our goal is to provide you and your guests with an exceptional dining experience, and your timely communication and adherence to this policy help us achieve that goal.

Thank you for choosing BLT Steak Restaurant, and we look forward to serving you and your party. If you have any questions or need further assistance, please do not hesitate to contact us