



# YOUR FUTURE STARTS TODAY!

**SGM** | **SENIOR GENERAL MANAGER**  
 An SGM has the duties of a GM, but may be responsible for two or more restaurants.

**GM** | **GENERAL MANAGER**  
 A GM oversees operations and manages finances, marketing, and staffing while improving efficiency and increasing profits.

**SC** | **STORE COACH**  
 An SC is a leader who has shown skill in all areas of the restaurant and is beginning to take on the responsibilities of a GM.

**SC** | **SHIFT CAPTAIN**  
 An SC implements the workflow procedures based on direction from the GM, supervising employees and providing customer support.

**SL** | **SQUAD LEADER**  
 An SL provides guidance and coaching while motivating TEAM Members

**AS** | **ALL STAR**  
 An AS is a Certified Trainer who provides guidance and coaching, overseeing and motivating team members.

**SM** | **SQUAD MEMBER**  
 Whether it's first impressions or clearing tables, a SM is an integral part of giving our Guests an amazing dining experience.

