



GUEST CODE OF CONDUCT

At Marlow East, we want every guest to feel welcome and every member of our team to feel respected. We kindly ask guests to observe the following guidelines to help preserve a comfortable, enjoyable dining experience for everyone.

Respect & Courtesy

Please treat our team and fellow guests with kindness and consideration. Offensive language, discrimination, and harassment have no place at Marlow East.

Patience & Understanding

Our team works to provide attentive service throughout your visit. During busy periods or when unexpected issues arise, we ask for your patience as we attend to every guest and work to resolve any concerns.

Special Requests

Please share any preferences, dietary requirements, or accommodation needs with our team. We will do our best to assist and explain the available options when a particular request cannot be fulfilled.

Questions & Feedback

If something does not meet your expectations, please let your server or a member of management know. We welcome the opportunity to address concerns during your visit and value constructive feedback.

Consideration for Others

Please respect the personal space and comfort of fellow diners and our team. We ask that conversations and interactions remain considerate of the shared dining atmosphere.

Privacy & Photography

Please limit photography to your own party and respect the privacy of other guests and our team. Video recording, livestreaming, and the use of wearable recording devices are not permitted. Guests who do not observe this policy may be asked to leave.

Guest Conduct

Threatening, abusive, or violent behavior toward our team or other guests will not be tolerated. Guests engaging in such behavior will be required to leave, and management may restrict future visits. Thank you for helping us maintain the Marlow East dining experience. We look forward to welcoming you