



Hall Pass Loyalty Program FAQs

- Members earn 1 point for each \$1 that Member spends, exclusive of gratuity, discounts, and redemptions.
- Input the date, location, check number, and subtotal from your check via the "Add New Check" link on the home screen of the app or button on the webpage.
- Checks must be added within 7 days of the date on that check.
- Checks older than 7 days may be submitted through our online form at <https://forms.gle/T1XbCp8rXpz8f4NZ6>
- Points from eligible checks are automatically added to your account within 24 hours. You will be alerted of any non-eligible checks.
- Convert your Points into Rewards Dollars anytime you choose.
- When you are ready to redeem your Reward Dollars, first convert your Points into Rewards via the app or web portal, then present your Member Card ID to your server and ask that your Rewards be applied to your check.
- If you don't already have a Member Card ID, one will be issued to you with your first Points conversion.
- Points and Rewards do not expire.
- Restaurant staff do not have access to Member accounts.
- Must be 18.
- Employees of Hall Management Group and its subsidiaries are not eligible for membership.

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Monday – Friday, 9:00am-5:00pm, excluding holidays