French Meadow

Bakery & Café

ORGANIC · FARM-TO-TABLE · EST. 1981

DROP-OFF & PICKUP CATERING

Terms & Conditions

Thank you for choosing French Meadow for your catering needs. The following terms help us ensure a smooth and delicious experience for every order.

I Order & Confirmation

All catering orders must be submitted in writing and confirmed by a French Meadow team member. Submission of an inquiry form or verbal request does not constitute a confirmed order. An order is considered confirmed only upon receipt of written confirmation from French Meadow.

II Notice & Lead Time

Catering orders require a minimum of 48 hours advance notice. Orders placed with less notice are subject to availability and may not be accommodated. French Meadow reserves the right to decline orders that cannot be fulfilled to our quality standards within the requested timeframe.

III Minimums & Pricing

All catering orders are subject to a minimum order amount as specified at the time of booking. Pricing is based on current menu rates and is subject to change. Final pricing will be confirmed in writing prior to order fulfillment.

IV Payment

Full payment is due prior to delivery or pickup unless otherwise agreed upon in writing. French Meadow accepts credit card, check, or other approved payment methods. A credit card on file may be required to confirm a catering order.

V Right to Modify Terms & Conditions

French Meadow reserves the right to amend, modify, or update these Terms & Conditions at any time. Any revised Terms & Conditions shall become effective upon written notice to the client. They shall apply to all future bookings and, where reasonably necessary for operational, legal, safety, or regulatory reasons, to existing bookings.

2610 Lyndale Ave. S, Minneapolis, MN 55408 events@frenchmeadowcafe.com frenchmeadowcafe.com

VI Delivery & Pickup

French Meadow offers drop-off catering only, available by delivery or customer pickup; it does not include on-site setup, staffing, or service. For delivery orders, delivery times are estimates and may vary due to traffic or other circumstances outside our control, and a delivery fee applies and will be confirmed at the time of booking. For pickup orders, your order will be ready at the confirmed pickup time at 2610 Lyndale Ave. S, Minneapolis, MN 55408; please arrive within the scheduled pickup window. Orders not collected at the confirmed time remain the financial responsibility of the client, and French Meadow cannot guarantee their condition or food safety.

VII Food Safety & Handling

Once an order has been delivered or picked up, responsibility for the food transfers to the client. French Meadow prepares and packages all orders for prompt serving; thereafter, the client is responsible for proper refrigeration, holding temperature, transport, and safe handling, including any reheating. French Meadow assumes no liability for the condition, safety, or quality of any food after it has left our possession. Perishable items should be kept at safe temperatures and consumed within standard food-safety time guidelines.

VIII Dietary & Allergy Requirements

It is the client's responsibility to disclose all allergies and dietary restrictions at the time the order is placed. French Meadow will make reasonable accommodations; however, we cannot guarantee a completely allergen-free environment. Failure to disclose known allergies releases French Meadow from related liability.

IX Service & Handling Charges

A 20% non-gratuity service charge is applied to all food and beverages. For drop-off catering, this charge covers menu preparation, packaging, and handling rather than on-site service; it is subject to Minnesota state sales tax and is not distributed as a tip. Where French Meadow arranges any outside services on behalf of the client, a 10% administrative charge applies to those services, also subject to Minnesota state sales tax.

X Cancellation

Cancellations must be submitted in writing to events@frenchmeadowcafe.com. Cancellations made 7 or more days before the scheduled delivery or pickup incur a 2% cancellation fee. Cancellations made less than 7 days before the scheduled delivery or pickup result in the full order amount becoming immediately due.

Questions about your order?

Reach us at events@frenchmeadowcafe.com or visit frenchmeadowcafe.com/drop-off-catering