

APPLICATION

I haven't heard back on my application in two business days.

Fundraiser requests are reviewed multiple times each week. If you've completed the website form in full and haven't received a response yet, please feel free to email snappizzacustomerservice@gmail.com, and we'll be happy to look into it for you.

Why do I need to wait at least two weeks to hold my fundraiser?

This advance notice helps set your fundraiser up for success. It gives you time to promote the event to as many supporters as possible—more participation means a larger donation for your organization. It also allows us to ensure appropriate staffing so both your guests and our regular customers have the best possible experience.

What's the best way to choose the three proposed dates?

Because each store hosts only one fundraiser per week, we recommend selecting dates that fall in different weeks (Monday–Sunday). For example, if you're requesting dates in November, good options might be November 2, November 6, and November 15. This increases the likelihood that one of your preferred dates will be available.

PAYMENT & CHECK INFORMATION

When will I receive my check?

Results are typically finalized within 2–3 weeks after the fundraiser. Once totals are confirmed, we'll email the contact person with the earnings amount. If it's been more than four weeks, please don't hesitate to reach out so we can assist.

Can I address the check to someone's attention?

The "Attn" line is usually listed as the contact person provided during the application. If you'd like it addressed to someone else, simply include that information when you apply.

How long does it take to receive my check after the fundraiser?

Checks are processed within 2–3 weeks and then mailed via U.S. Postal Service.

Can I include a memo line on my check?

Yes! If your organization requires a memo line, please provide that information during the application process.

How long are checks valid once received?

Checks are valid for 90 days from the issue date.

Where should the check be mailed?

Please provide a reliable mailing address where your organization can easily receive mail. Some locations—such as dorms or large institutional offices—may experience delays.

Can we pick up the check at the restaurant?

Checks are issued by our corporate office and mailed directly to the address provided on your application. In-person pickup is not available.

Can the check be made out to an individual?

We're only able to issue checks to organizations, not individuals.

Can you handwrite or add special instructions on the check or envelope?

Checks are produced through an automated system, so handwritten notes or special envelope instructions aren't available. If additional details are needed, we recommend including them in the memo line or forwarding the check after receipt.

FUNDRAISER DETAILS**Can we promote at the restaurant?**

All promotion should take place in advance and off-site. To ensure a comfortable experience for all guests, we're unable to allow on-premise promotion during the event.

Can we have a table at the restaurant or share information about our cause?

We're unable to accommodate tables, donation jars, decorations, or informational materials in the restaurant. This helps us ensure that all guests feel welcome and enjoy an uninterrupted dining experience.

What do participants need to do for their purchase to count?

Supporters can qualify by showing a printed flyer, displaying a digital flyer on their phone, or using your fundraiser's online ordering code for pickup orders placed through the SNAP website.

Can online orders count toward the fundraiser?

Yes! Online pickup orders placed through **snappcustompizza.com** can be counted. Supporters should enter your fundraiser code in the "promo" field at checkout. Your unique code will be emailed once your fundraiser is approved.

How much does SNAP donate from the fundraiser?

If your organization reaches the \$150 minimum in event sales, SNAP will donate 33% of the total. For example, \$200 in sales would result in a \$66 donation.

Is there a minimum sales requirement to receive a check?

Yes, a minimum of \$150 in total fundraiser sales is required to issue a donation check.

Do we need to have volunteers present during the fundraiser?

While we appreciate the offer, volunteers are not needed to staff or facilitate the event.

I need to reschedule—what should I do?

No problem! Simply email our Customer Service team, and we'll be happy to help reschedule.

Who can answer questions about the in-store process on the day of the event?

The General Manager at your hosting location will be happy to help with any day-of or in-store questions.

Who can help with availability or date changes?

Our Customer Service team handles all scheduling and availability questions. Store teams don't have access to this information.

GENERAL**When can we host another fundraiser?**

Organizations may host one fundraiser every six months. You're welcome to reapply once that time has passed.

Can we host fundraisers at multiple locations?

To ensure the strongest results, we limit each fundraiser to one location. We recommend choosing the restaurant most convenient for your supporters.

Can we host a fundraiser during lunch hours?

Many locations offer lunchtime fundraisers. Please refer to our blackout calendar for available days and times.

Can we customize the fundraiser flyers with our logo?

To maintain consistency, we ask that flyers not be edited. Unfortunately, we're unable to add logos or images.

Do participants receive a bounce-back coupon?

Yes! All fundraiser participants receive a coupon to use on a future visit. In-store guests receive it at checkout, while online pickup guests can show their emailed receipt to the cashier when picking up their order.